



Series B (Confidential)



Troy Medicare removes the fat  
in the Medicare healthcare program.

# Medicare Market



- Medicare is a government program that covers the healthcare of 50 million seniors and continues to expand each year to cover more residents of all ages
- Medicare Advantage represents the private companies which the US government contracts to administer the Medicare program for 21 million Americans
- Medicare Advantage is growing at an increasing rate, and will surpass **40 million seniors by 2025 (that's a \$800 Billion market size)**

# Independent Pharmacies



- **21,767** community pharmacies (36% of all pharmacies in the US) are independently owned small businesses, often located in underserved areas where access to care is a challenge
- Services include: Immunizations, Medication Reconciliation, Home Delivery/Home Visits, Tobacco Cessation Programs, Nutrition Counseling, and Point of Care Testing
- The average senior visits their community pharmacy 3 times per month (**36 times per year**) and trust their pharmacist more than their primary care doctor

# Direct Competitors



- **United Healthcare Group** – \$240 Billion market cap – closely partnered with Walgreens
- **Humana** – \$40 Billion market cap – closely partnered with Walmart
- **Aetna** – purchased by the CVS pharmacy chain for \$69 Billion
- **Cigna** – merged with Express Scripts in a deal valued at \$67 Billion
- **WellCare** – purchased by Centene for \$15 Billion

# The Fat



- **Advertising/Marketing** accounts for 45% of non-medical expenses each year
- **Insurance Brokers** account for 25% of non-medical expenses each year
- **Pharmacy Benefit Managers (PBMs)** - 5% of non-medical expenses
  - Bloated transactional system with 0 drug pricing transparency
  - Ineffective at managing drug costs and disconnected from the health costs
- **Third Party Administrator (TPA) functions** - 20% of non-medical expenses
  - Outdated technology standards make care management impossible
  - Data delays lead to provider and patient dissatisfaction
- **Care Management Vendors** - 4% of non-medical expenses
  - Many duplicate vendors with no incentives to integrate and share data

# Enter Troy Medicare



- **Troy Medicare** is the only Medicare company that combines modern **data science techniques** with the patient **accessibility** and **trust** of local community pharmacies.
- **Unfair competitive advantage:**
  - Customer Acquisition Cost is **20 times lower** than the competition
  - Close relationships with **21,000+** local community pharmacies in all 50 states
    - Unique care management that is more effective than current models
  - **Founded by software engineers with a history of disrupting Medicare**
    - Data-driven benefit design proven to attract members

# Troy Medicare is Live and Proven



- APR 2019 – Received license from the North Carolina Department of Insurance
- JUL 2019 – Received approval from the Center for Medicare and Medicaid Services
- SEP 2019 – Completed **\$10.2 million** financing round
- SEP 2019 – Contracted a large network of providers (including **Duke Health**, CHS, South Eastern, and Cape Fear Valley Hospital Systems)
- OCT 2019 – Proved model by enrolling **250 members** in Troy Medicare at \$0 CAC
- JAN 2020 – surpassed **\$3 million in Annual Recurring Revenue (ARR)**

# Actuarial Financials



	2019	2020	2021	2022	2023	2024	2025	2026
Capital Contribution	10.2M US\$	25M US\$	0 US\$	0 US\$	0 US\$	0 US\$	0 US\$	0 US\$
Members Enrolled	0	400	2,085	8,030	10,070	13,690	16,640	24,790
Total Revenues	0	4,500,600 US\$	31,571,286 US\$	135,208,457 US\$	181,958,868 US\$	255,441,356 US\$	322,692,780 US\$	497,371,236 US\$
EBITDA	-3,267,488 US\$	-5,797,274 US\$	284,368 US\$	3,061,158 US\$	7,732,212 US\$	14,644,130 US\$	20,134,241 US\$	33,400,259 US\$
Capital Reserves	4.6M US\$	23.8M US\$	24M US\$	27.1 US\$	34.1M US\$	43.6M US\$	56.7M US\$	78.4M US\$

# Unfair Distribution



- Troy Medicare has an unfair advantage: a customer acquisition cost that is 1/20th compared to United, Humana, and Aetna.
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- By leveraging a free pharmacy distribution channel, Troy Medicare is acquiring customers without being beholden to insurance broker commissions
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- Due to word-of-mouth, Troy Medicare has acquired all members while spending \$0 on advertising and marketing.
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- Unlike the relationship with an insurance broker, seniors have a trusted, long-term relationship with their pharmacy.
    - This leads to a much higher retention and long-term value (LTV) of each member

# Unique Care Management



- Troy Medicare has a network of trusted, local pharmacies that patients see 36 times per year on average (compared to the 3 times they see their PCP)

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- Every Troy Medicare member has a **local pharmacy care manager** assigned to them

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- Each month, the care manager **meets in-person** to review health goals, social determinants, complete a care plan, review medications and create an action plan

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- Troy Medicare provides the **data and technology tools** to each care manager to have complete visibility into each member across their health spectrum

# Data-driven Benefit Design



- **A decade of proprietary Medicare data and insights:**
  - **Transparent drug pricing**
    - Troy Medicare is the first Medicare Plan to have 100% transparency for the patient and pharmacy on the cost of each medication
  - **\$0 Durable Medical Equipment up to \$90 in value**
  - **Key medications covered that are low cost but high value**
  - **\$0 premium**
  - **\$0 deductible**
  - **\$0 primary care visits**

# Geographic Expansion



- Enabled by signed contracts with 3800+ providers, including **Duke Health, Cape Fear Valley, and South Eastern**, Troy Medicare will expand to 13 more counties in NC in 2020
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- Detailed expansion plans can be viewed in the Series B data room
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- In early 2020, Troy Medicare leadership is holding meetings with the departments of insurance in South Carolina, Virginia, and Tennessee to discuss expansion plans
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- To better serve our Medicaid population, Troy Medicare will be adding a Dual Eligible Special Needs Plan (D-SNP) in 2021

# Troy Medicare Leadership



**Flaviu Simihaian**  
Chief Executive Officer

- Previously CEO of iMedicare, a SaaS platform 6,000+ pharmacies use to help seniors pick Medicare plans
- Facilitated the enrollment of over 1 million seniors in Medicare Advantage plans



**Michael Cutroni**  
Chief Financial Officer

- CFO @ MDWise
- CFO @ Consumers Mutual Insurance of Michigan
- VP of Financial Planning @ Universal American



**Elyse Eisenberg**  
Chief Operating Officer

- Executive Director @ Vantage Cancer Care Network
- Director, Corporate Contracting @ Bravo Health
- Director, Corporate Development @ AmeriHealth



**Jeff Scribner**  
Chief Compliance Officer

- Former Deputy US Marshal and Special Agent
- Chief Compliance Officer and Privacy Officer for publicly traded companies, HMOs, large complex healthcare systems

