

CUSTOMER-FIRST COMMERCE





Online grocery shopping has developed separate and apart from the in-store experience...

68% of shoppers **unsatisfied** with search options

70% of shoppers **unsatisfied** with site navigation

66% of shoppers **unsatisfied** with customer service

80% of shoppers **unsatisfied** with fulfillment options

A photograph of a woman with dark hair, wearing a red top, looking down at a green apple she is holding in her hands. She is standing in a grocery store's produce section, with various other fruits like apples and peaches visible on the shelves in the background.

A fractured shopping experience made worse by retailers' disparate digital touchpoints...



stor.ai : Customer-First Commerce

One platform that powers rich, contextual, relevant digital customer engagement across all touchpoints...

Today and Tomorrow



Stor.ai's Customer-First Commerce Platform



Customer Engagement

Product browsing, discovery, and shopping delivered through one user experience



Digital Merchandising

Bring trade promo and shopper marketing into your digital ecosystem



Frictionless Shopping

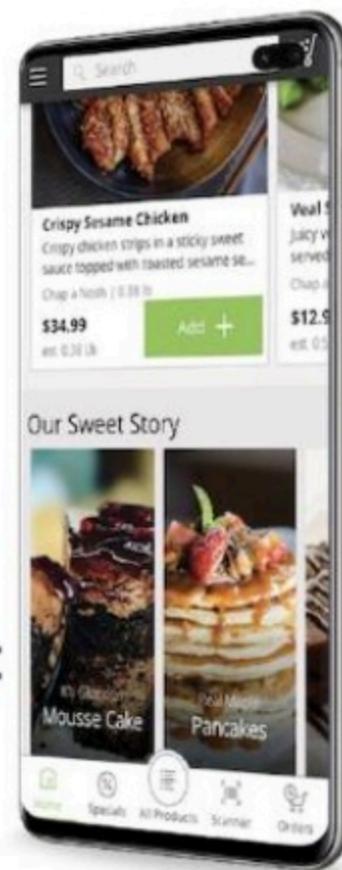
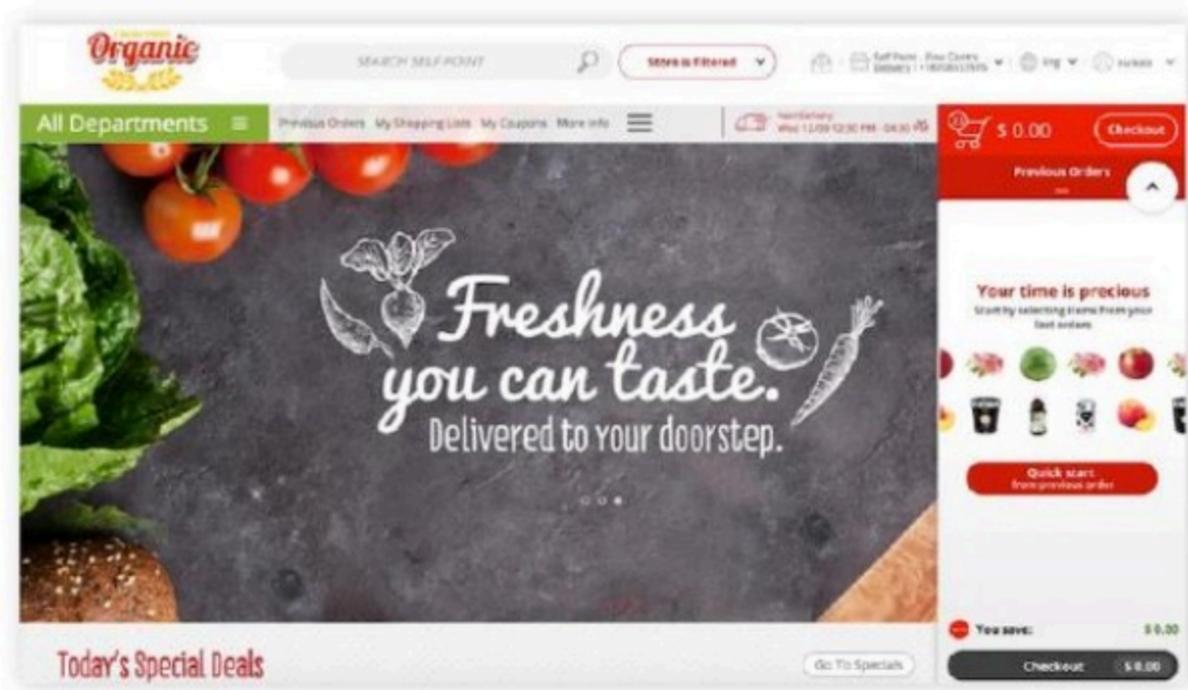
Make shopping easy:
Mobile App
Scan & Go
Smart Carts



Fulfillment

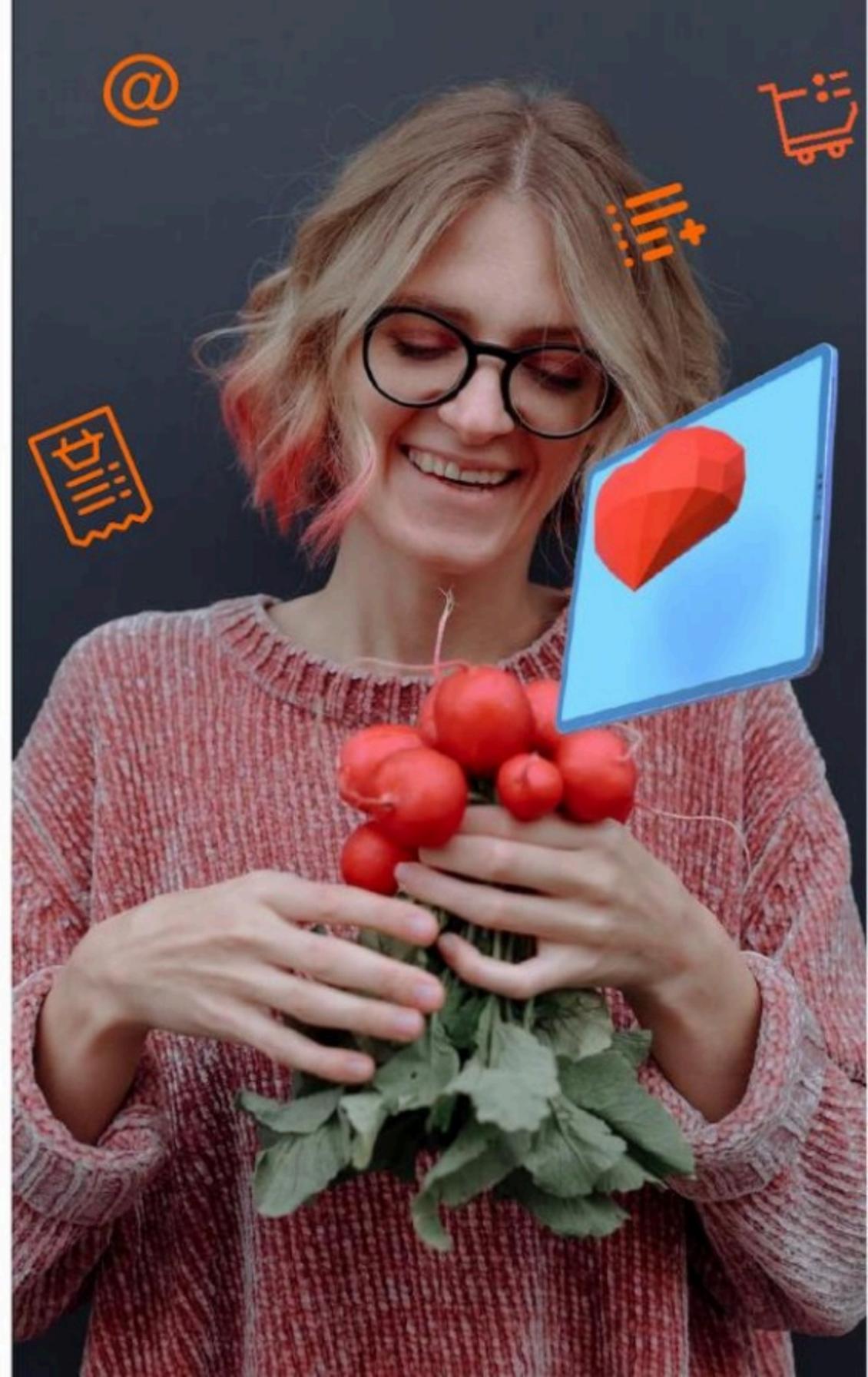
Operational efficiency and automation to make online sales profitable

IMMERSIVE DIGITAL ENGAGEMENT



Consistent and Seamless Shopping Experience:

- Browsing
- Research
- Discovery



Digital Merchandising

Like the 'middle shelf', the prime real estate of any digital Commerce store are the products & banners at the top of the category or search results pages which are above the fold.



The average difference in how users treat info above vs. below the fold is 84%.



Fulfillment

- Three picking modes for optimized efficiency
- Integrates to point of sale for order closeout
- Fully mobile on android or iOS
- Integrates with final mile delivery partners
- Deployed with MFC partners
- Operate as stand alone app in a dark-store



Order 12345678 Exit

Collect **Replace** Stickers Complete

Mark Smith 555-555-555-555
Products: 32/32

Replaced: **2** Missing: **1** On hold: **0** Availability: **97%**

Substitute pref.: SMS

Call customer Send SMS

Customer's approval needed:

<p>Missing product:</p>  <p>0/1 Apple strawberries juice Ella's kitchen \$2.99</p> <p>Don't replace</p>	<p>Replacement:</p>  <p>1/1 Grape juice 100% pure Haddar \$2.99</p> <p>Replace</p>
<p>Missing product:</p>  <p>0/1 Chobani greek yogurt with apple & cina...</p>	<p>Replacement:</p>  <p>1/1 Chobani greek yogurt with strawberry on...</p>

Customer Success Story



BEFORE stor.ai

- Very small online presence
- Orders picked manually
- Uncompetitive in online space



AFTER stor.ai

- Massive online presence
- Orders picked via stor.ai fulfillment app reducing labor by 50%
- ~25,000 orders/ month via online channel
- AOV: \$185, ^5% YoY

About Yenot Bitan

- Stores: **~200**
- Annual Revenue: **~\$1.5B USD**
- **2nd** Largest Grocer in Israel
- Stor.ai customer since 2018



Engagement Model



STOR.AI: Your Guide to Customer-First Commerce

COMPANY LAUNCHED

2014

Headquarter:
Tel-Aviv and NYC

RETAILERS ON PLATFORM

+300

Locations:
US, Canada, Europe,
GCC, Israel

PROCESSES OVER

**2 Million
Orders
Annually**

KEY EXECUTIVES

Orlee Tal- CEO, ex-Retailix, Google lecturer, 20+ years retail

Morris Azulay- CFO, funding guru, m&a expert, retail background

Irit Fridlis- VP Strategy, ex-Shufersal, digital guru, 15+ years retail

TOSHIBA



trax

Microsoft



GDPR Compliant
ISO27001 Compliant

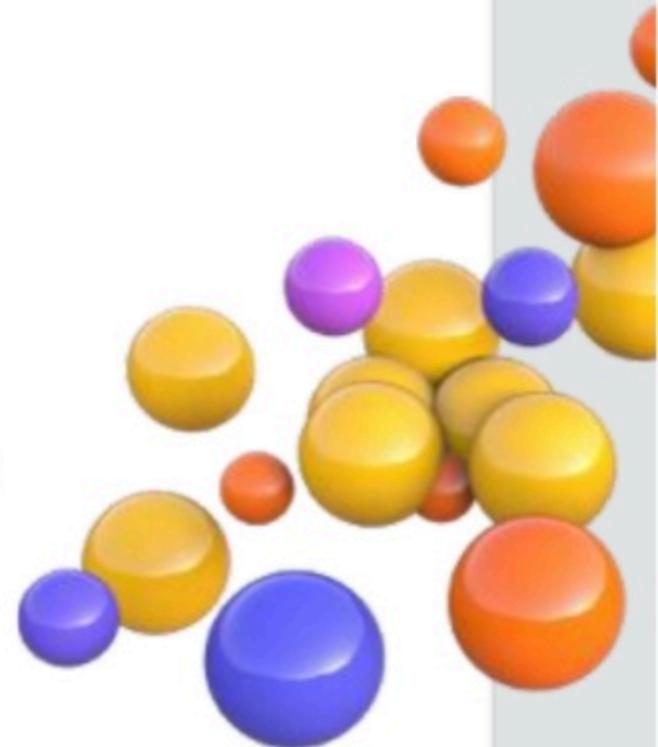
STOR.ai: Let's Build the Future of Commerce **Together**

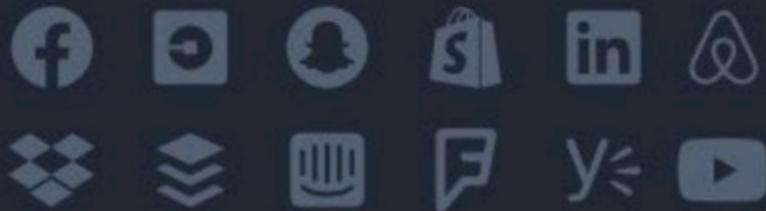
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