



Cloud-based video collaboration platform for the workplace

# Digital communication continues to evolve



but distributed teams have productivity killing pain points



Notifications



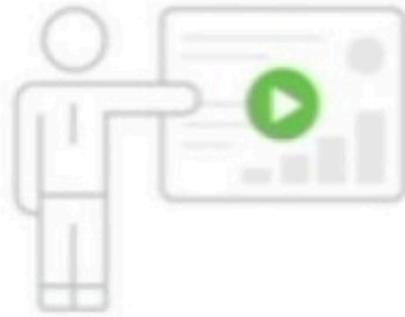
Schedule conflicts



Low morale



# Loom created quick videos to increase productivity



## Effective

Work is easier to explain over quick videos



## Efficient

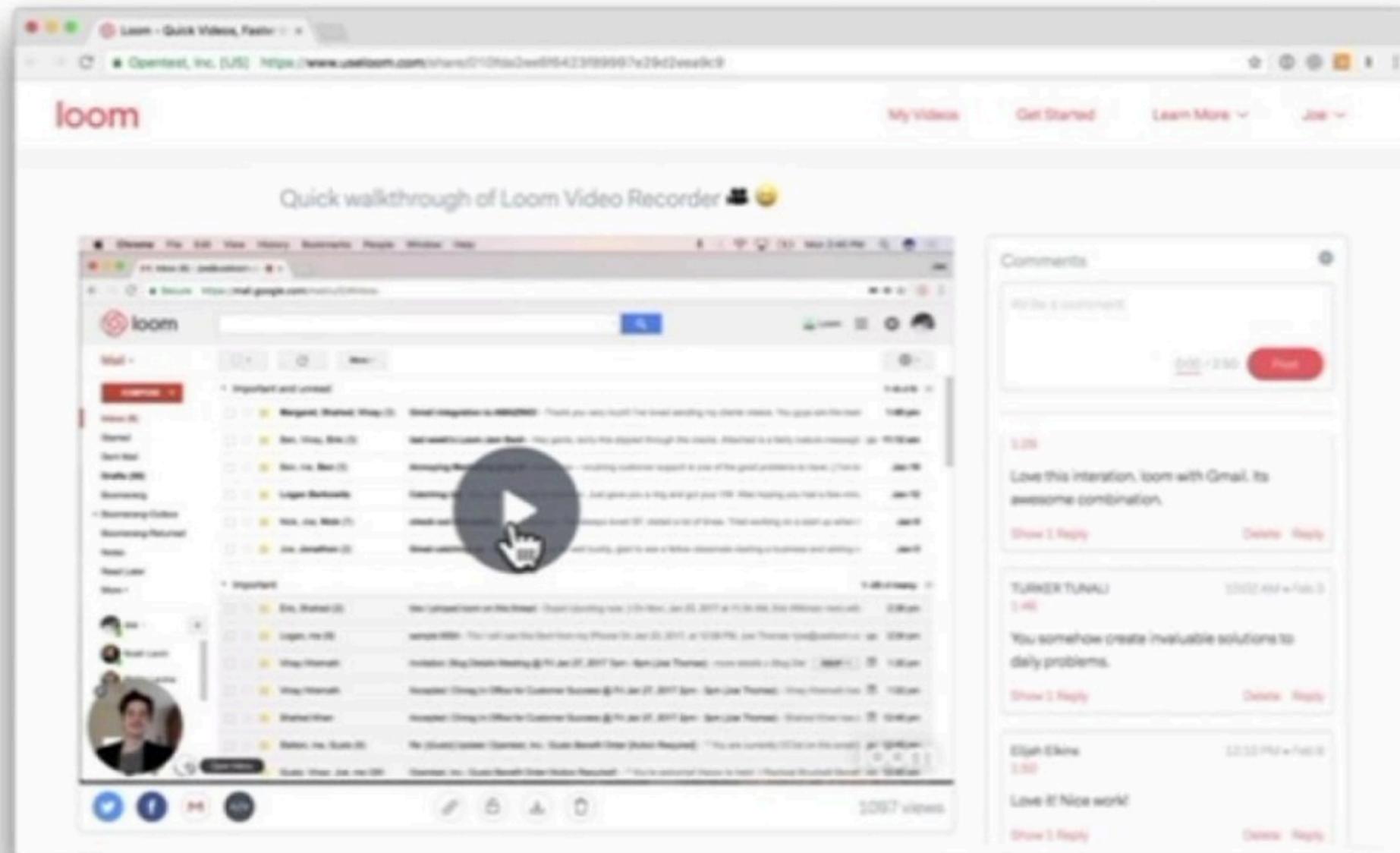
Team members record quick videos and watch when they need to



## Expressive

Nothing beats seeing a person's face and hearing their voice

# Quick videos are faster than typing



# Our progress in the last 6 months



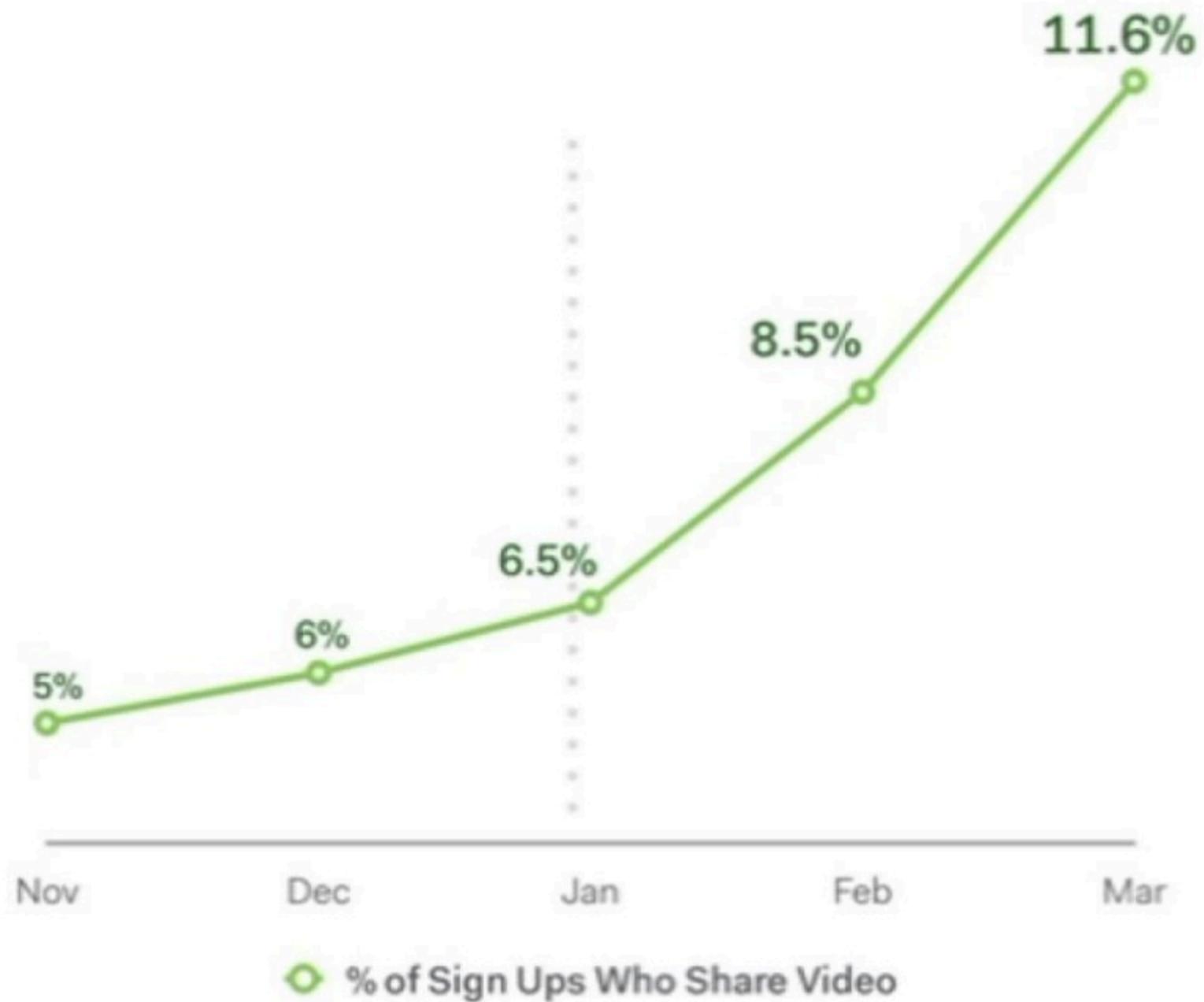
# Turning users into Loom lovers

↑ 160%

New users share a video  
(our leading indicator)

34%

recording 18 weeks later  
(Weekly Active User)

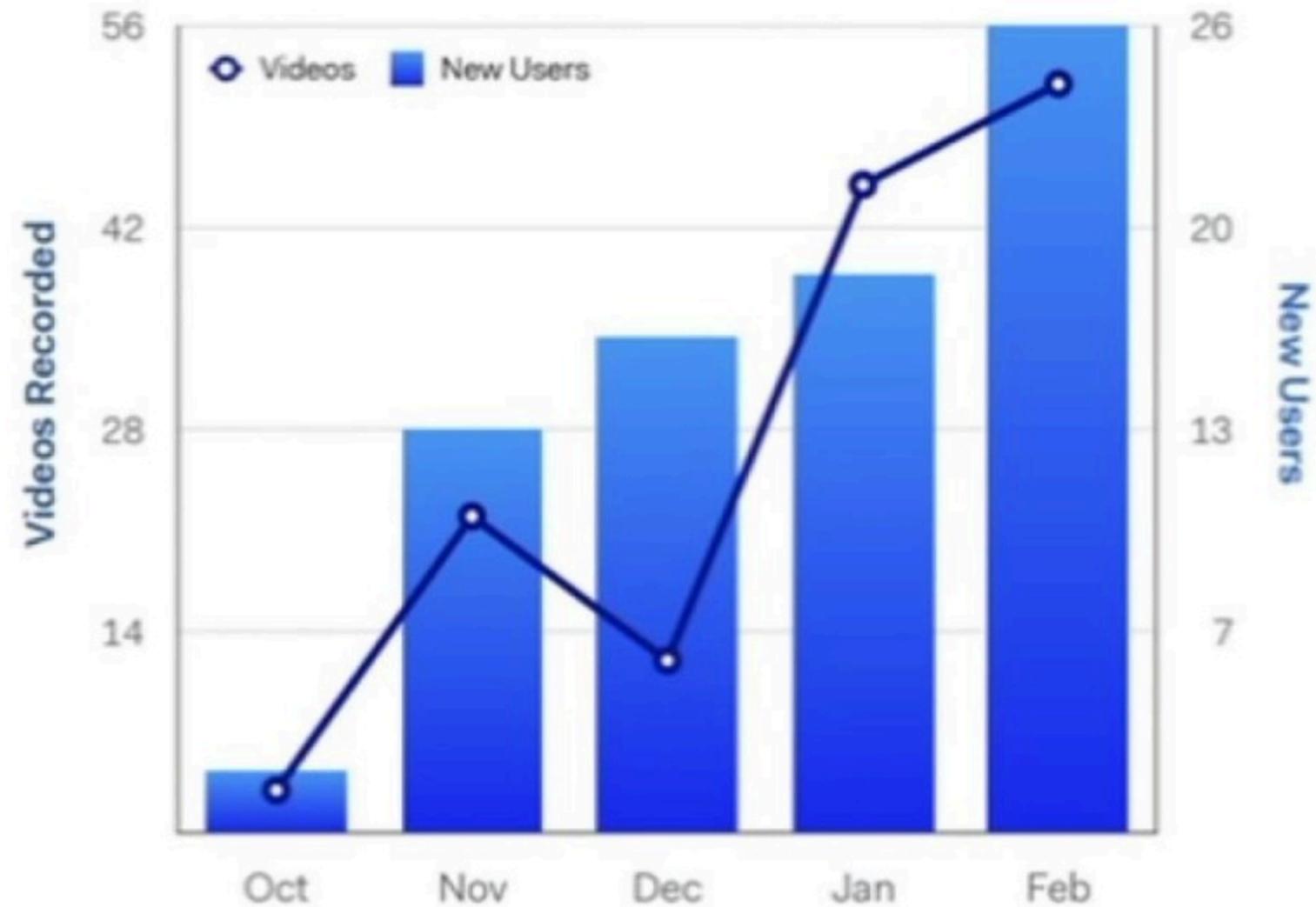
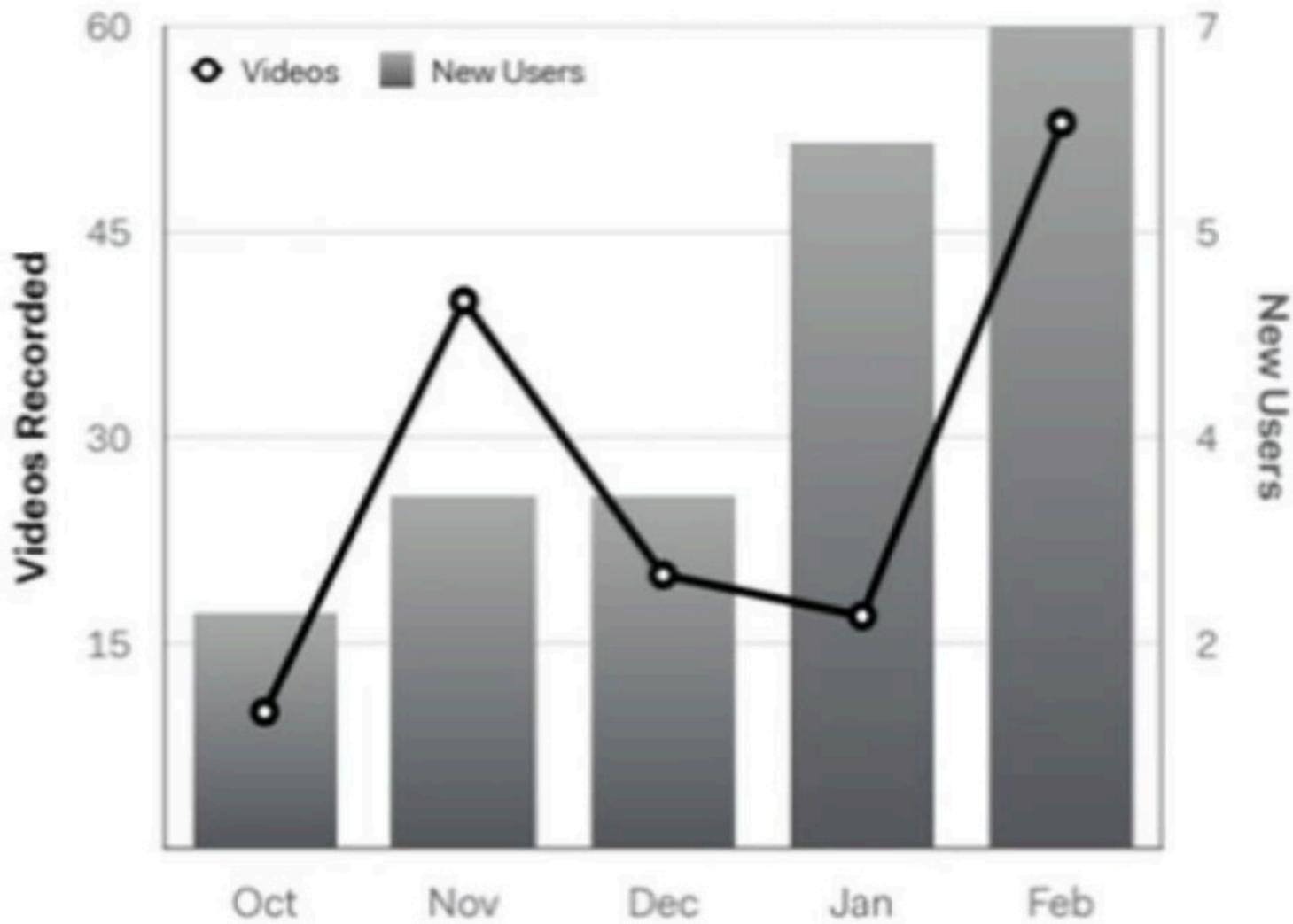


# Employees at large companies are adopting Loom



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## UBER



# Early professional adoption of quick videos



Jeff Beaumont  
Director of Support



945



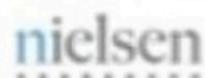
45

## Customer Success & Support

"Using video for training is **~350% faster than text and screenshot**. Clients now ask us less questions because of the preciseness of video and they can revisit it whenever they want!"



Jennifer Shin  
Senior Data Scientist



## Analytics Consulting for Clients



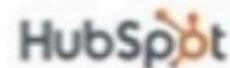
720



73



Ben Ratner  
Head of Growth



## Marketing & Product Tutorials



230



38

# The product roadmap is clear



# Bottom up growth, top down sale

Free

\$0

limited version

Unlimited Recording time

Unlimited Storage

Team Collaboration

Organization & Folders

Limited features

Refer to access full product

Paid

\$12\*

per seat per month

Branded Pages

HD recordings

Transcription

Audio Indexing

Video Analytics

Team Analytics

Workflow Automation

## Monetize June 2017

Pay-per-seat feature + usage model

## Buyer Persona

CIO at company with at least 30 employees  
using Loom in 4 different time zones

## Drive up CLTV

Roll out additional a la carte features from  
roadmap and drive up usage to hit data  
caps faster

# Potential deals Q4 2017

**Linked in**

*"We want to expand this to our entire Customer Success & Sales teams as well as using it for client and employee onboarding."*

**Customer Success & Sales**

1822 employees

**\$223,000 ARR**

**HubSpot**

*"We've been using Loom for marketing page tutorials, meeting replacement, and are experimenting with personalized Sales outbound videos."*

**Entire Organization**

1,962 employees

**\$240,000 ARR**

It's obvious video is huge

**10B**

hours of video/day

You  
Tube

**10B**

videos watched/day



**8B**

video views/day

f

**3B**

minutes on video/day



**450K**

total teams

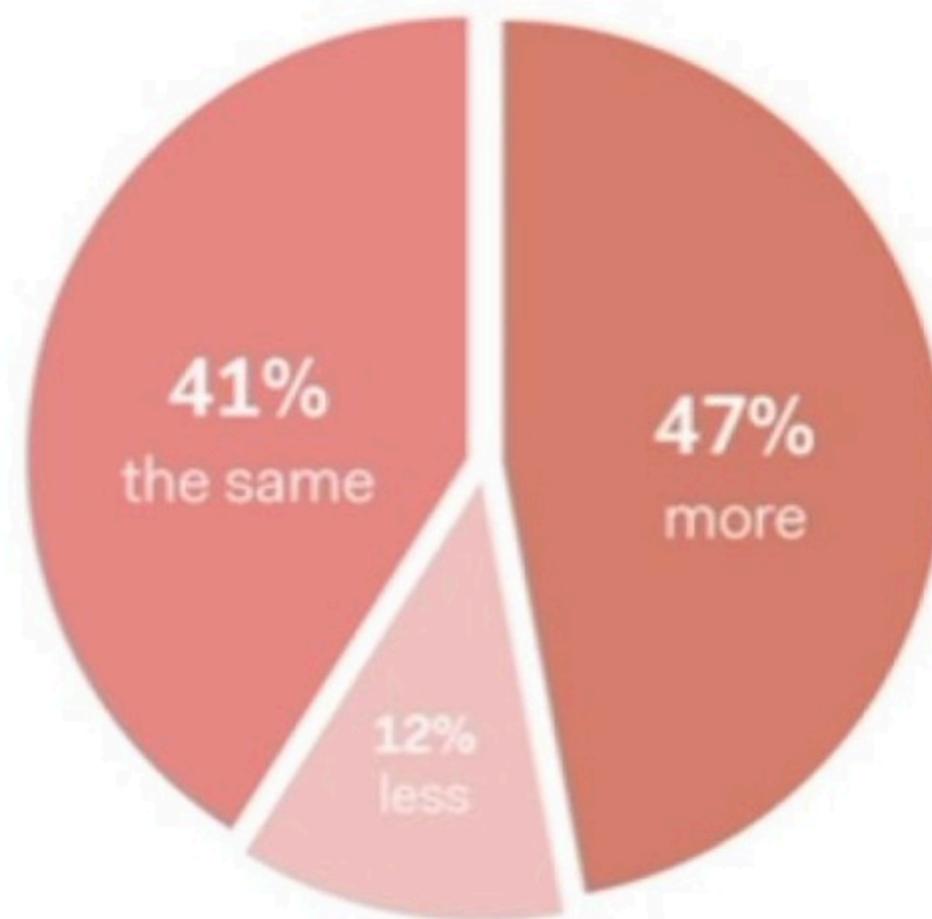
zoom

# Massive opportunity for asynchronous video in workplace

## What encourages employees to use video?



## Trend of Employees Recording Video



# A team of product-focused founders



**Joe Thomas**

CEO, Co-founder

Director of Product at MyLife: \$27M raised;  
grew new product line from \$0 to \$600k MRR



**Vinay Hiremath**

Head of Engineering, Co-founder

Lead Engineer at Upthere: \$77M raised; built  
innovative video streaming and storage systems



**Shahed Khan**

Head of Design & BD, Co-founder

Age 19: Analyst at Upfront Ventures.  
Age 18: Product Designer at Weebly